# Febi Putera Kriswibowo Pratama

Manggarai, South Jakarta, DKI Jakarta 12820 • +62 821 4512 1429
•puterakriswibowo@gmail.com •linkedin.com/febiputerakp

## SUMMARY

I am an Information Technology enthusiast. My varied experience in the field of information technology starts from monitoring vehicles with systems, supporting hundreds of distribution centers with systems, server management, database management, website creation and development..

## EDUCATIONAL BACKGROUND

**Dian Nuswantoro University**                                                    **2014 - 2018**
*Bachelor Informatic Engineering GPA 3.28*

## WORK EXPERIENCES

**Information Technology (TIF)**                                          **Apr 2023 – present**
*PT PNM – PT Mitra Bisnis Madani*

- Assist with other divisions' needs such as requesting data, changing data, and correcting data.
- Successfully created a representative monitoring service containing asset monitoring services, tax notification letters, vehicle repairs, web-based warehouse officer relocation with input form services that already have various features such as auto complete, auto suggestion and input history
- Successfully created a web-based internal vehicle auction that is useful for making vehicle bids to find out the auction winner
- Successfully created a vehicle rental service for external users such as vehicle repair forms, lost STNK, lost motorcycle tax letters, and the history of these complaints
- Maintain and care for company assets including laptops, PCs, servers, NAS, networks, printers related to the world of technology
- Help design company needs ranging from posters, support for presentations, and company needs
- Create daily reports according to the needs of other IT divisions

**Support Software Development (SSD)**                                  **Feb 2019 – Apr 2023**
*PT Indomarco Prismatama (Indomaret Group)*

- Provided superior customer service to clients by addressing all questions and concerns
- Diagnose, troubleshoot, testing and identify solutions to resolve warehouse applications issues
- Implement, maintain and improve warehouse applications with cross-departement IT Team
- Configuring and monitoring webservices to ensure the warehouse application runs without problems
- Create details technical and users documentations
- Accurately verified information and updated information databases as neccessary
- Collaborated with the IT team to ensure that security software was properly installed on servers

## ORGANIZATION EXPERIENCE

**Media & Information**                                                            **2016 – 2017**
*Himpunan Mahasiswa Teknik Informatika*

**PNM Choir**                                                                      **2023 – present**
*Permodalan Nasional Madani Choir*

## COURSES

**Technical Support Fundamentals**                                    **May 2022**
   *Google*
   - https://www.coursera.org/account/accomplishments/certificate/V97HKZPGLNUP

                                                                       **May 2022**
**Introduction Hardware and OS**
   *IBM*
   - https://www.coursera.org/account/accomplishments/certificate/6D2W7X5ZEVDG

**Google Cloud Leader**
   *Digital Talent Scholarship*
   - Credential ID PROA/2022/1642/1512164235100-662

## SKILLS

**Hard Skills:** PHP language,Codeigniter4, NAS (Synology), Nextjs, Windows server, linux server, PostgreSQL, Mysql,Oracle, Domain, Hosting, Networking,  Google tools, Microsoft Tools.

**Soft Skills:** Time Management, Communication, Team Work, Analytical Thinking, High Initiative, Detail Oriented, Flexible

**Languages** : Bahasa, English

## PORTFOLIO

**Website  :** https://febi-portofolio.com/

**Barcode** :